

NEWS RELEASE

For Regional Distribution



For Immediate Release
Date: December 7, 2011

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Johnson County Virtual Access Points – Iowa Workforce Development Partnerships

(Iowa City) – Johnson County residents are able to access Iowa Workforce Development (IWD) services through computer technology in more locations than just the IowaWORKS Center located at 1700 1st Ave. in the Eastdale Plaza. There are currently 15 locations in the county where the community has partnered with IWD to provide job searching and other services to local residents. Not all locations are open to the general public as these sites serve special populations of job seekers.

There are seven locations open to the public with varying hours, allowing computer access to job seekers beyond the typical work week. These service locations are supported by trained workforce professionals via a “live chat” feature that allows customers to ask workforce related questions of IWD staff or toll-free at 866-239-0843. – This feature is available M-F 8:00 a.m. to 8:00 p.m. and Saturdays 10:00 a.m. – 2:00 p.m.

Great partnerships with the local libraries: Iowa City Public Library, Coralville Public Library, North Liberty Community Library, and Solon Public Library allow for computer access during the expanded hours. Five additional sites open to the public include the Iowa City Police Substation, Proteus, Johnson County Neighborhood Center – Broadway location, University of Iowa Pomerantz Career Center and University of Iowa Employment Services Center.

Some of the services available through the access point software program include: job search and résumé development assistance, interview preparation, skills assessment and testing tools, access to local and statewide employment opportunities, veteran services, workforce trends and other labor market information, and on-line computer skills training.

An added benefit of partnering with the libraries and educational institutions is the additional resources and services already available at these locations. “We complement each other,” remarks Brenda Dodge, Operations Director for IowaWORKS.

For more information, please contact:

Brenda Dodge, Operations Director for IowaWORKS at (319) 351-1035, ext. 31312 or visit our website at www.iowaworkforce.org/accesspoints

Iowa Workforce Development provides a number of services 24/7 online at www.iowaworkforce.org.

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Auxiliary aids and services are available upon request for individuals with disabilities.
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